



ace insurance

Personal Information Collection Statement

ACE Insurance Limited ("ACE Hong Kong") is committed to protecting your privacy. ACE Hong Kong collects, uses and retains your personal data in accordance with the Data Protection Principles set out in the Hong Kong Personal Data (Privacy) Ordinance. Our detailed privacy policy is available on our website at www.aceinsurance.com.hk

ACE Hong Kong collects your personal data for the purposes of using the data:

1. to assess your application for insurance;
2. to offer and provide insurance products and other services in connection with the insurance products to you;
3. to administer your insurance policies;
4. to handle claims; and
5. to provide you with information concerning ACE Hong Kong's business or products

We may disclose your personal data to third parties for or in connection with those purposes, including to service providers engaged by us to deliver our services or carry out certain business activities on our behalf (such as actuaries, loss adjusters, claims investigators, claims handlers, professional advisers including doctors and other medical service providers, credit reference bureaus and call centres), other companies in the ACE Group insurance and reinsurance intermediaries, other insurers, our reinsurers, and government agencies (where we are required to by law). Those third parties may be located outside Hong Kong. If we transfer all or a substantial part of our business we may also disclose and transfer your personal data to the transferee of that business who may then use your personal data to carry out that business as our successor.

If you do not provide us with this personal data, we may not be able to provide you or your organisation with a product or service or respond to a claim or we may be delayed in doing so.

You consent to us using and disclosing your personal data as set out above.

From time to time, we may use your personal data to send you offers or information regarding our products that may be of interest to you. If you request, we will cease, at no charge to you, using your personal data in this way.

You have the right to access a copy of and/or correct your personal data, subject to certain exemptions. If you would like to access or correct your personal data, please make your request in writing to:

Data Privacy Officer
ACE Insurance Limited
25th Floor Shui On Centre,
No.6-8 Harbour Road,
Wanchai
Hong Kong
Fax: (852) 2560 3565

Or call (852) 3191 6800 for more details.



收集個人資料聲明

安達保險有限公司(「安達香港」)致力保護您的私隱。安達香港根據載於香港個人資料(私隱)條例的保障資料原則收集、使用及保留您的個人資料。我們私隱政策的詳細載於網站 www.aceinsurance.com.hk

安達香港收集個人資料的目的是將這些資料用於：

1. 評估您的保險申請；
2. 為您提呈、提供保險產品及與保險產品有關的其他服務；
3. 管理您的保單；
4. 處理索償；及
5. 為您提供與安達香港業務或產品有關的資料。

就或與此有關的目的，我們可能會向第三方披露您的個人資料，第三方包括我們委託的服務提供者，以按我們名稱提供服務進行某些商業活動(包括精算、損失調整、索償調查、索償處理、專業顧問包括醫生及其他醫護人員、信用參考局及電話中心)，其他安達集團的公司、保險及再保險中介機構、其他保險公司、我們的再保險公司與政府機構(如應法律要求)。這些第三方可能位於香港以外的地區。如果我們將全部或相當部分業務轉讓，我們也可披露您的個人資料或將您的個人資料轉讓給該業務的承轉人。承轉人作為我們的接替人可能會使用您的個人資料經營業務。

如果您不為我們提供這些個人資料，我們將無法向您或您的組織提供產品或服務或處理索償，或這會導致產品或服務的提供受到延誤。

您同意我們如上文所述使用及披露您的個人資料。

我們可不時使用您的個人資料將您可能會感興趣的優惠或關於產品的資料發送給您。如果我們收到您發出的要求，就會停止以這種方式使用您的個人資料，不會向您收費。

您有權查閱您個人資料的副本及／或作出更正，除非受若干豁免規限。如果您想查閱或更正您的個人資料，請向以下地址發出書面要求：

資料私隱主任
安達保險有限公司
香港灣仔
港灣道 6-8 號
瑞安中心 25 樓
傳真：(852)2560 3565

或致電(852)3191 6800 以取得更多詳情。